ONECERT INTERNATIONAL PRIVATE LIMITED Impartiality Policy & Public Statement

OneCert International Private Limited is the legal entity responsible for certification activities. In this policy & Public Statement reference to these legal entities is mentioned.

Directors, Chief Executive Officers, Committees and whole Staff of OneCert International Private Limited fully understand the importance of impartiality in undertaking its Certification Activities.

All the committees including Impartiality committee are free from any commercial, financial and other pressures that might influence decisions.

To ensure that impartiality is both maintained and can be demonstrated at certification and other related activities, the following principals have been established:

- 1. OneCert International Private Limited Certificates are only issued after review by an independent authorized and competent member of the management team to ensure that no interest shall predominate.
- 2. OneCert International Private Limited does not offer (and has never offered) any internal audit service to companies or individuals.
- 3. OneCert International Private Limited does not offer (and has never offered) management system consultancy or any other form of consultancy to companies or individuals.
- 4. OneCert International Private Limited does not (and has never) design, manufactur, install, distribute or maintain any organic certified products; does not (and has never) design, implement, operate or maintain any organic certified process; does not (and has never) design, implement, provide or maintain any certified organic services.
- 5. OneCert International Private Limited services have not any interests & will not be linked with the activities of an organization (financially or otherwise) that provides management system consultancy. If it is known that any organization had linked its activities with OneCert International Private Limited services, action will be taken to rectify the same.
- 6. OneCert International Private Limited does not have (and will not form) any relationships with companies who offer consultancy, internal audit services or other services that can be construed as having an impact on the certification services provided by Onecert International. Any proposed relationship between OneCert International Private Limited and any other company will undergo a risk assessment by the Committee for Impartiality prior to that relationship being formalized.

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- 7. Any current relationships with companies, organizations and individuals will be risk assessed on a regular basis to ensure that the relationship does not impact upon the impartiality of the certification process. The risk assessment will be undertaken by the Committee for Impartiality.
- 8. Individuals employed by or otherwise contracted to OneCert International Private Limited are required to document and record their current and past relationships with all companies. Any situation past or present which may present a potential conflict of interest is required by OneCert International Private Limited to be declared. OneCert International Private Limited will use the information to identify any threats to impartiality and will not use that individual in any capacity unless they can demonstrate that there is no conflict of interest. The risk assessment will be undertaken by the Committee for Impartiality.
- 9. Where any past relationship has existed, OneCert International Private Limited will not allocate a member of staff or sub-contractor to a management system audit. Exceptionally and at the discretion of the Directors or CEO an individual or sub-contractor may be allocated to a management system audit where a past relationship has existed but there has been no relationship for a minimum of 2 years.
- 10. The risk assessment will be reviewed by the Committee for Impartiality.
- 11. OneCert International Private Limited services have not any interests & will not be linked with the activities of an organization (financially or otherwise) that provides management system consultancy. If it is known that any organization is making inappropriate claims stating or implying that certification would be simpler, easier, faster, or less expensive, than that organization will be legally informed for not doing this.
- 12. All employees will be reviewed at least annually to ensure that they remain impartial when conducting audits.
- 13. Auditors/ Inspectors and others involved in the certification process are not and will not be put under any pressure (e.g. targets to increase clientele, any financial pressure etc.) and will not be influenced in any way to come to a particular conclusion regarding the result of an audit.
- 14. OneCert International Private Limited retains authority of certification decisions.
- 15. To avoid familiarity threat, auditors are reshuffled at regular time frames. The number of consecutive years that an operation may be inspected by the same inspector is monitored. The maximum number of consecutive inspections is limited to three at OneCert International.
- 16. OneCert International Private Limited & its employee does not accept any gifts or financial offers from its client to avoid any conflict of interest.